



Boost IT Service Levels. Lower Costs. Rest Assured.

PRESS
ANNOUNCEMENT

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PERFMAN 2020™ Puts IT Infrastructure Intelligence in Focus
For IT Capacity/Performance Managers and Busy Execs Alike

February 15, 2010, Bethlehem, PA—Today, PERFMAN announced the release of PERFMAN 2020, its next generation IT capacity planning, performance management and team collaboration solution. With PERFMAN 2020, IT professionals and business executives alike have immediate access to crucial information about the organization's IT infrastructure, such as future capacity concerns, service level impacts, intelligent enterprise-wide business views, and drill downs—all designed to enable proactive problem avoidance and foster organizational communication. The solution's powerful mobile platform allows busy executives to participate in and be aware of the most important IT enterprise performance concerns that will affect their business, within seconds...right on their Smartphones.

"Nothing is more frustrating in business than a clouded view of what's happening or what's going to happen. Our clients excel at preparing their organizations with clear, timely and readily accessible information, and they require nothing less for their IT infrastructure decisions," stated Jim VanArtsdalen, Chairman, PERFMAN. "Organizations partner with us when a seamless integration of proactive analysis and executive decision making can mean competitive advantage. PERFMAN 2020 results in fewer headaches within IT organizations, as new technologies complement our enterprise-wide infrastructure repository, prediction and IT/business alignment tools to keep issues and opportunities more in focus than ever before possible."

Included with this initial release of PERFMAN 2020 is PERFMAN KPI Glance™ which provides executive-level access to IT/business alignment KPIs (Key Performance Indicators) on BlackBerry Smartphones, as well as Apple's iPhone and iTouch. In just 15 seconds, IT Management can understand how well a particular department is being served, and in 60 seconds, understand their service level delivery to the enterprise, as well as future trends at a business level.

Beyond the capabilities of PERFMAN’s previous solutions—which focus on integrated infrastructure lifecycle management of virtual and physical environments covering UNIX/Linux, Windows and z/OS—PERFMAN 2020 addresses client requests for access to real time data and alerting for Windows, AIX, Solaris, HP-UX, Linux and VMware. All of this information is available via an enhanced web interface, which includes dashboard KPI monitoring. In addition, “Intelligent Service Exception” detection links both alerting and prediction capabilities, allowing potential problems to be forecast months in advance. By integrating enterprise-wide historical data, predictive capabilities, and a focus on effective internal communications, PERFMAN’s design objectives are dedicated to delivering “peace of mind” at all levels of IT management.

“At Perfman, the entire client experience is important to us,” stated Pete Weilnau, CTO, PERFMAN. “From ease of implementation, to product ergonomics, to personalized service, we seek to delight our clients and provide them with the results that will make them successful.”

About PERFMAN

PERFMAN provides high-powered capacity planning, performance management, and IT team collaboration solutions for the most demanding IT infrastructures on the planet. The company’s decades-long focus on IT infrastructure management and proven cross-platform solutions boost IT service levels, lower costs and provide insights that allow data center professionals to make better decisions with clarity and confidence. PERFMAN takes the guesswork out of planning and decision-making, allowing companies to set realistic expectations, communicate accurate and actionable information, and align business objectives with IT performance. With PERFMAN, clients can rest assured that IT infrastructure optimization, IT business capacity planning, proactive problem avoidance, virtualization and cloud computing management, and Greener IT are easily and cost-effectively attainable. For more information about PERFMAN, visit www.perfman.com.

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